



# COOPER PARK TENNIS

## TERMS & CONDITIONS

### CASUAL COURT BOOKING

Casual court bookings can be made via our booking office on 029 389 3100 and must be confirmed by one of our staff members. Casual court bookings must be paid for 24 hours in advance.

Cooper Park Tennis will allocate the client a court at the requested time but reserves the right to allocate the client to any other court.

If the client requests a certain court Cooper Park Tennis Pty Ltd will try and accommodate the request to the best of our abilities however, please note that the request may not be able to be fulfilled pending other bookings at the time.

#### **Refunds:**

Cooper Park Tennis Pty Ltd requires 24 hour notice for booking refund or credit due to cancellations.

Cooper Park Tennis Pty Ltd will provide a refund to casual bookings if play is suspended within the first 20 minutes of play.

### PERMANENT BOOKINGS

Permanent bookings are limited to ensure that the courts remain available to the public at large. Permanent bookings have conditions attached and are booked on an ongoing weekly basis.

To secure a permanent booking the client must pay a three (3) week holding deposit at then permanent rate. Following this the court must then be paid for each week (including the first week of play).

If the court is cancelled due to wet weather or the permanent booking is only able to play for less than 20 minutes (due to rain) then only a half wet fee will be charged.

If the booking is cancelled and Cooper Park Tennis Pty Ltd is able to relet the court the permanent booking will not incur a charge. However, if Cooper Park Tennis Pty Ltd is unable to relet the court the booking has to be paid in full.

Cooper Park Tennis Pty td reserves the right to occasionally suspend your weekly booking for other scheduled activities (for example corporate days, school holiday tennis camps). Advance notice of at least seven days will be given if a court requires cancellation. Permanent bookings may request a booking freeze on their permanent court (if approved, they will not incur any charges during the period of the freeze).

We require 3 week's notice of cancellation of a permanent court. Clients can either play out their 3 week deposit or can collect the deposit back on the last day if they maintained payment throughout.

Cooper Park Tennis Pty Ltd reserves the right to cancel permanent bookings permanently with one week notice, and the account will be reconciled accordingly

