



## COOPER PARK TENNIS

### COACHING FEES TERMS & CONDITIONS

#### Private lesson rates and payment policy

All rates are charged according to the current private tennis lesson rates. All lessons must be paid for in person, via our website or over the phone by credit card on the day of the class or prior to the class. Payments can be made on a week to week basis or on a term basis.

#### Private lesson cancellation policy

Cancellation or failure to attend lesson. Cancellations can only be made via phone to our booking office. Cancellations made 24 hours prior to the lesson commencement will not be charged. All other cancellations or failure to attend the lesson are charged the full lesson rate.

#### Private lessons wet weather policy

Private lessons are not cancelled for any weather reason other than rain. If there is any doubt please contact the tennis centre 1/2hr prior to your lesson time to enquire if a "wash out" will occur that day. All lesson cancellations due to "wash out" are not charged. Lessons are not cancelled for any other reason.

#### Private and shared lesson policy

Customers can share a Private Lesson however the person making that lesson booking accepts the responsibility for that lesson including the above terms & conditions.

#### Tennis camp policy

Tennis camps operate irrespective of weather. We provide a wet weather program if there is stoppage due to wet weather. Full refunds are provided if there is a valid medical reason for a cancellation. A medical certificate has to be provided.

